

Rules of the "ENGIE Vianeo Competition"

No obligation to purchase

ARTICLE 1 – ORGANISER

ENGIE Mobilités Electriques, hereinafter the "Organiser", a simplified joint stock company (S.A.S) with capital of 54,880,000 euros, head office listed at 1 place Samuel de Champlain, 92930 Paris La Défense Cedex France, listed on the Nanterre Register of Trade and Companies with the company number 909 073 363. Intra-Community VAT Numbers: FR14909073363 and BE1020493547. ENGIE Mobilités Electriques, operating under the ENGIE Vianeo brand, is organising a competition without obligation to purchase, entitled "RECHARGE YOUR SUMMER", from 01/07/2025 at 00:01 to 31/08/2025 at 23:59 (hereinafter referred to as the "Competition" or the "Operation").

The purpose of these rules is to define the terms and conditions applicable to participation in the Competition (hereinafter the "Rules").

ARTICLE 2 – DURATION AND PARTICIPATION

2.1 - Duration

The Competition is accessible via the ENGIE Vianeo application from 00:01 on 1st July 2025 to 23:59 on 31st August 2025. The Organiser reserves the right to modify or extend the Competition if the circumstances so require. In all events, it shall not be held liable in this respect.

2.2 - Conditions of participation in the Competition

Participation in the Competition is open to any natural person, aged 18 or over, member of the ENGIE Vianeo+ programme and holder of a valid and functional email address (hereinafter "the Entrant"). The email address is required so they may be contacted for the purposes of Competition management.

In all cases, the following persons are excluded from participating in the Competition: ENGIE Group employees and persons who have directly or indirectly participated in the development of the Competition and its Rules, as well as the Commissioner of Justice, depositary of these Rules, and members of its staff.

Each ENGIE Vianeo+ member (same last name, same first name) is permitted one entry in the Competition Prize draw and may attempt to win an Instant Win every day for the duration of the Competition.

For all Entrants, participation in the Competition (Prize draw and Instant Wins) implies their full and unreserved acceptance of the Rules in their entirety, the rules of ethics in force on the Internet, as well as the laws, regulations (notably tax-related) and other legislation applicable to Competitions and Prize draws.

Non-compliance with the terms and conditions of entry detailed in these Rules will result in the entry being declared invalid.

Any entry in the Competition that does not comply with the conditions set out in the Rules, which is falsified, invalid and/or not registered, or valid and/or registered after the deadline for entry, or contains incomplete, inaccurate or false information, including the Entrant's identity or email address, shall be considered invalid and will result in the Entrant's immediate elimination from the Competition.

The following actions are therefore likely to result in the exclusion of the Entrant and the loss of any prizes won, at the discretion of the Organiser:

- any attempt at fraud, including entry under a false identity or using the identity of another person;
- multiple entries, whether fraudulent or not;
- deliberate disruption of the operation of the Competition.

Participation in any form other than that specified in the Rules will be considered null and void.

The Organiser reserves the right to carry out all effective verifications concerning the identity of Entrants within the limits of the powers conferred on it as the organiser of a competition, notably to verify the accuracy of the information provided on the entry form.

ARTICLE 3 – CONDITIONS OF PARTICIPATION

Entrants may only enter the Competition via the ENGIE Vianeo application and participation is exclusively reserved for members of the ENGIE Vianeo+ programme.

Participation by any other means will be rejected by the Organiser.

3.1- Prize draw

To take part in the Prize draw, Entrants must do the following between 00:01 on 1st July 2025 and 23:59 on 31st August 2025:

- a) Open the ENGIE Vianeo application;
- b) Create an ENGIE Vianeo+ account or log in to an existing account;
- c) Click on the Competition banner to visit the entry page;
- d) Read the Rules of the Competition and accept the terms by ticking the appropriate box;
- e) Confirm their entry in the Prize draw;

The Entrant's participation in the Prize draw will be confirmed by a message shown on the app.

The contact details (last name, first name, email address) submitted to enter the Competition and if applicable to award the prize, are those provided in the ENGIE Vianeo+ loyalty programme. Each Entrant is therefore invited to check that the contact details provided are correct.

3.2 - Instant Wins

Once their Prize draw entry is registered, until the end of the Competition each Entrant has the opportunity to win an Instant Win every day in the form of a €5 voucher.

- a) To take part in the Instant Wins, the Entrant must do as follows between 00:01 on 1st July 2025 and 23:59 on 31st August 2025: Open the ENGIE Vianeo application;

- b) Click the Play button to open the daily Instant Win;
- c) They will immediately learn if they have won a voucher or not.

ARTICLE 4 – PRIZES

4.1 - For the Prize draw, 1 (one) prize is awarded

Main prize: a €5,000 (incl. VAT) voucher valid only for recharging electric vehicles via the ENGIE Vianeo mobile application. The voucher will expire after 2000 (two thousand) days.

4.2 - For the Instant Wins, 200 (two hundred) prizes are available

Prize 1 to Prize 200: a €5 (incl. VAT) voucher valid only for recharging electric vehicles via the ENGIE Vianeo network mobile application. The voucher will expire 60 (sixty) days from the date the winner enters the voucher code on their ENGIE Vianeo+ account. The value of the draw prizes and the Instant Wins are determined at the time of creation of these Rules.

The prizes awarded to winners may not be contested by the winners and no cash equivalent (total or partial) will be offered, nor exchange or replacement for another prize of any value whatsoever, for any reason whatsoever.

The Organiser reserves the right to replace the prize(s) won with prize(s) of an equivalent nature and value, in the event of *force majeure* or if, for reasons beyond its control, the foreseen prize(s) were no longer available.

Prizes that cannot be distributed for reasons beyond the control of the Organiser will be forfeited by the winners and will not be reallocated.

ARTICLE 5 – AWARD OF PRIZES AND NOTIFICATION OF WINNERS

5.1 - Prize draw

The winners in the main Prize draw are: 1 (one) winner and 2 (two) Replacements.

The first Entrant drawn will win a €5,000 voucher to recharge an electric vehicle via ENGIE Vianeo, as described in Article 4.

Two replacement winners will be drawn for the main prize afterwards, hereinafter referred to as Replacement 1 and Replacement 2. If the initial winner fails to claim their prize, the Replacements will be contacted in the order they were drawn.

On Friday 5th September 2025, the main prize winner and Replacements will be drawn randomly using an algorithm, under the supervision of the Commissioner of Justice, Guillaume Brager, whose office Brager & Associés SCP is located at 472 rue Marius Petipa CS 60 175, 34184 Montpellier CEDEX 4 France, with whom the Rules of the Competition are registered.

The winner will be contacted by the Organiser, from the email account engie-vianeo-jeu-concours@engie.com within 5 (five) calendar days of the draw date, which will take place on 5th September 2025 or at the latest, by 23:59 on 10th September 2025, at the email address listed in their ENGIE Vianeo+ customer account.

The winner must respond to the email sent by the Organiser no later than 5 (five) working days after receipt of the notification email, to accept or decline the prize. If the prize is accepted, the winner must confirm their contact details (last name, first name, email address).

If the winner fails to respond within the required time or does not respond, the winner will be deemed to renounce their winnings outright. They will no longer be able to claim the prize, nor be entitled to claim any alternative prize or compensation. The prize will then be awarded to a Replacement. Under no circumstances may the winner claim a lack of awareness of the email notifying them of their prize and instructing them to respond within the deadline to claim their prize.

The Replacement(s) drawn as an alternative to the winner who has renounced their prize or whose participation is deemed invalid or for any other reason and therefore prevents them from being awarded the prize, will be contacted by the same method as indicated above for the initial winner (by email). Each Replacement must respond by email to engie-vianeo-jeu-concours@engie.com within 5 (five) working days of receipt of the email, to accept the prize and confirm their contact details or to decline it.

If the Replacement winner fails to respond within the required time or does not respond, the winner will be deemed to renounce their winnings outright. They will no longer be able to claim the prize, nor be entitled to claim any alternative prize or compensation. Under no circumstances may the Replacement claim a lack of awareness of the email notifying them of their prize and instructing them to respond within the required deadline to claim their prize.

The Entrants undertake to provide their exact contact details to the Organiser in good faith. The Organiser may not be held liable in the event of inaccurate or incomplete contact details resulting from the negligence of Entrants.

If the prize remains unclaimed no further winners will be drawn.

5.2 - Instant Wins

Instant Wins will randomly designate 200 (two hundred) winners during the Competition period (from 01/07/2025 to 31/08/2025).

Entrants winning an Instant Win will receive a €5 voucher to recharge an electric vehicle via ENGIE Vianeo, as described in Article 4.

The winners will be informed instantly via the app that they have won a €5 voucher. They will receive a confirmation email containing the unique discount code that they must input into their ENGIE Vianeo+ account, no later than 23:59 on 7th September 2025. Only one Instant Win voucher can be won per ENGIE Vianeo+ member over the period of the Competition.

ARTICLE 6 – COST OF PARTICIPATION

An Internet connection is required to take part in the Competition. The costs corresponding to the Internet connection time shall be assumed by the Entrant, as well as any other costs incurred to enter the Competition.

ARTICLE 7 – RESPONSIBILITIES AND RIGHTS OF THE ORGANISER

The Organiser reminds the Entrants of the characteristics and limits of the Internet and declines any responsibility related to any consequences experienced by the Entrants when connecting to the Internet via the Competition site.

In particular, the Organiser shall not be held liable for any damage, material or immaterial, caused to the Entrants, their computer equipment and the data stored therein, nor any consequences on their personal, professional or commercial activity.

Moreover, the Organiser shall not be held liable in the event one or more Entrants are unable to connect to the Competition site due to a technical fault or issues, notably network congestion.

Use of an Internet connection and entering the Competition are the sole responsibility of the Entrants.

All Entrants must take all appropriate measures to protect their own data and/or software stored on their devices against any damage or external attack.

It is strictly forbidden to modify or attempt to modify the proposed arrangements for the Competition by any means whatsoever, in particular to attempt to modify the results or any element used to determine the winner(s) of the Prize draw and/or Instant Wins.

The Organiser reserves the right, in particular in the event of compelling reasons independent of the Organiser's will, to extend or modify the Competition at any time, in part or in whole, in the event of *force majeure* or in the event of fraud by an Entrant, without any Entrants being able to claim compensation. The Organiser shall not be held liable in this respect.

Any modification of the Competition and these Rules will require an amendment filed with the Commissioner of Justice Maître Guillaume Brager, whose office of BRAGER & Associés is located at 472 rue Marius Petipa, CS 60 175, 34184 Montpellier Cedex 4 France, and will be sent free of charge to any person requesting the Rules in writing, in accordance with the provisions of Article 9 below.

The Organiser shall not be held liable in the event the Prize draw winner cannot be reached for a reason beyond their control, in particular in the event of the email relating to the prize being sent incorrectly or the winner being unable to be contacted due to inaccurate contact details being provided.

The Organiser shall not be held liable in the event of inaccurate or incomplete contact details or incorrect routing, loss, theft or any damage to a prize occurring during its dispatch or delivery.

ARTICLE 8 – PERSONAL DATA

As the data controller, ENGIE Vianeo collects and processes the personal data provided by Entrants on the entry form for several purposes, namely, to include Entrants in the competition, to enable its operation and management, to determine the winners (of the Prize draw and the Instant Wins), to award prizes, and to manage consent provided by Entrants.

These data are intended for the Organiser and its service provider, BIG MAMA Agency, responsible for organising the Competition. They may not be transferred to third parties.

Entrants are informed that when accessing the Competition on the ENGIE Vianeo application, a functional cookie related to the Competition is placed on their device. This is a small computer file used

to guarantee the browsing session on the application. This cookie is only valid for the session and no other cookies are used.

Entrants may request to access their personal data or receive additional information on their data, or to rectify, delete, limit the use or portability of their data processed by ENGIE Vianeo, under the conditions provided for by applicable regulations, by contacting the following address: "ENGIE Vianeo competition", Operational Marketing Team – Marketing Department, - ENGIE Vianeo, 1 Place Samuel De Champlain – Faubourg de l'Arche – 92930 Paris La Défense cedex France or at rgpd.vianeo@engie.com.

Entrants may oppose the processing of their personal data for commercial purposes, under the conditions provided for by regulations, at the following addresses: ENGIE Vianeo -1 Place Samuel De Champlain – Faubourg de l'Arche– 92930 Paris La Défense or at rgpd.vianeo@engie.com.

Entrants are invited to consult ENGIE Vianeo's data privacy policy on its website here: <https://www.engie-vianeo.com/en/privacy-policy/>

The Entrants authorise the Organiser to distribute the winners' initials for promotional purposes, without this conferring on the winners any right to remuneration or any benefit other than the prize awarded.

As the data is necessary to participate in the Competition, Entrants who exercise the right to delete their data before the end of the Competition will be deemed to renounce their participation.

The personal data of the Entrants processed for the purposes of the Competition will be destroyed by the Organiser 3 (three) years after the end of the Competition, with the exception of the details of the winner, which will be kept for the time required to award the Prize, and except in the event of a dispute or litigation. The Organiser shall only process data or a category of data if they are strictly necessary for the purpose intended.

The Organiser processes the following categories of data:

- Contact details: last name, first name, email address of each Entrant.
- Connection data, use of services and interaction: Responses to a Competition, time of connection to the Competition.

ARTICLE 9 – RULES

The Competition Rules are filed with the Commissioner of Justice Maître Guillaume Brager whose office BRAGER & Associés is located at 472 rue Marius Petipa, CS 60 175, 34184 Montpellier Cedex 4, France.

The Rules are available free of charge for the duration of the Competition, on the dedicated Competition website: <https://jeu.engie-vianeo.com>

The Competition Rules may also be sent, free of charge, to any person who requests them in writing via the following address: ENGIE Vianeo – Operational Marketing Department – Competition "ENGIE Vianeo" – 1 place Samuel de Champlain – 92930 Paris La Défense cedex France.

ARTICLE 10 – DISPUTES

To be admissible, any disputes relating to the Competition must be made in writing and sent by post no later than 90 (ninety) days from the date of the draw at the following address: ENGIE Vianeo – Operational Marketing Department – Competition "ENGIE Vianeo" – 1 place Samuel de Champlain – 92930 Paris La Défense cedex France.

ARTICLE 11 - INTELLECTUAL PROPERTY

The images used on the Competition site, the objects represented, the trademarks and trade names mentioned, the graphic and computer elements and the databases constituting the Competition site are the exclusive property of their respective owners and may not be extracted, reproduced or used without their written permission, under penalty of civil and/or criminal proceedings.

Any resemblance of characters or elements of the Competition with other fictional characters or other elements used in existing Competitions, would be purely fortuitous and shall not engage the liability of the Organiser or its service providers.

ARTICLE 12 - APPLICABLE LAW AND JURISDICTION

Entering the Competition implies the unreserved acceptance of these Rules in their entirety. No written or telephone enquiries regarding the interpretation of application of these Rules, the mechanisms or terms of the Competition, or on the list of winners will be answered.

With the exception of obvious errors, it is agreed that the information from the Competition systems of the Organiser has evidential value in any dispute regarding the connection details and automated processing of information relating to the Competition.

Prior to any legal action related or applicable to the Rules (in particular its application or interpretation), the Entrants undertake to file an amicable appeal with the Organiser.

Any dispute that cannot be settled amicably will be submitted to the applicable courts on which the registered office of the Organiser depends, unless otherwise provided for by public policy.

In the event that one of the clauses of the Rules is declared null and void, this shall in no way affect the validity of the Rules and all its other clauses shall retain their force and scope.

The Competition is exclusively governed by French law.